



**BRINGING
THE BEST
TOGETHER.**

COMPANY PROFILE

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INTRODUCTION

HAK-TECH, is a diversified Technology, Community and Business Development company, focused on improving people's lives and business welfare through timely innovative solutions. As an innovation-driven company, HAK-TECH integrates technologies and design into business-centric solutions, based on fundamental customer insights. We offer creative, professional and cost-effective digital solutions to full business growth and varied IT needs of our clients. We build a solid and respected business by specializing in developing Applications, providing IT Consulting Services, Data Centre Services, Maintenance and Support.

WHY US

Innovation is our centre-stage, we provide solutions that will see you gain a competitive advantage across your field, we offer cost effective solutions that are within your budget, tailored to fully meet your needs. We deliver more than expected. We leave the customer not only satisfied but also happy. We use technology to support individuals, communities and businesses to thrive and enhance sustainable development.



OUR MISSION

To provide innovative solutions to business enterprises and entities to enhance their business potential and to empower residents by providing training and education in IT services for future sustainable development.



OUR VISION

To be an impact company that provides Cutting edge innovative ICT in Malawi and worldwide.



OUR VALUES

We believe in:
Integrity
Diligence
Honesty
Customer Satisfaction
Quality Service Delivery

OUR SERVICES



ARTIFICIAL INTELLIGENCE (AI)

Whether it is surveys, improving CRM or data analysis, at HAK-TECH we integrate AI into your systems based on business operations and requirements. At HAK-TECH our AI services are backed up by AWS (Amazon Web Services) well famed for personalized customer experience. We also use Microsoft Azure in systems that need to learn patterns in given datasets.



DATABASES

We design and develop custom MYSQL, ORACLE databases that meet the needs of a client, be it data storage or business demands. We also provide database consultancy for clients who would like to imploy expert knowledge and advice for their database systems. At HAK-TECH, our Database engineers are capable of seamless and efficient data migration.



CYBER SECURITY

We have a team of IT security experts who are experienced on many aspects of cyber security. Which includes; perimeter security, data security, penetration testing or intrusion detection, identity and access management, physical security services and many more.



VIRTUALIZATION

HAK-TECH ICT Limited through their network of expert consultants and trusted partners such as VMWare, IBM and Microsoft, windows hypervisor provides virtualization solutions and services to network, storage, desktop and server virtualization needs for its clients ranging from SMBs to enterprises.



HARDWARE PROVISION AND SUPPORT

If you are in need of quality and effective hardware to empower your business and organization needs, HAK-TECH is your best partner. At HAK-TECH, we provide hardware solutions that are suitable for your organization and business operations, we understand what our client needs. We have IT experts who provide all round assistance and support to clients on the supplied hardware as well as technical issues clients have.



BPO DATA CENTERS AND CALL CENTERS

Developing data centres, call centres and BPO centres is one of our core activities. With our unmatched expertise in this field, we are able to develop a robust call centre that will satisfy our client beyond his/her wildest imagination. We offer specialized BPO offshoring services to our clients. The clients can reduce their operation overheads by outsourcing.



CERTIFICATION TRAININGS

With a team of experts, we offer Certification IT training and educational services to develop transformation skills to accelerate the adoption of new and emerging technologies. Certification Trainings and education we offer includes;

- ▲ Microsoft (Azure, Office 365, Power Platform, Dynamics 365)
- ▲ Cisco
- ▲ Comp TIA (A+, Fundamentals+ (ITF+), Network+, Security+ CASP+, Pentest+ etc)
- ▲ Sophos
- ▲ IBM
- ▲ Vmware
- ▲ Information Technology Infrastructure library (ITIL)
- ▲ Project Management



SOFTWARE SOLUTIONS

At HAK-TECH, we specialize in providing software solutions to both individual and corporate clients. Our team of expert developers are experienced with design and development of secure software solutions such as websites (enterprise and personal), mobile applications, bespoke systems and many more based on client requirements. We also offer affordable hosting plans for individual developers who want their web-based systems up and running online.



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MENTORSHIP, ICT LITERACY AND INCUBATION

As one of our core social support programs, we work with young people, young entrepreneurs and communities to build their capacity in ICT. We conduct digital skills trainings, ICT awareness and literacy clinics, e-lancing to schools and communities. Within our institution, we hire interns and young innovators and provide them space to innovate.

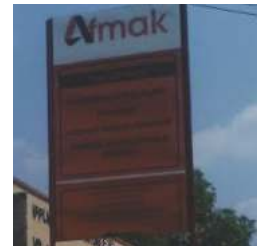


OUR PARTNERS

To ensure high end support to all our eco-system, HAK-TECH continuously engages in partnerships so there is always knowledge and skill transfer between the tech manufactures and us as providers. Current partnerships include:



CLIENTELE & PROJECTS



Nurses &
Midwives
Council of
Malawi



KEY PERSONEL



To deliver our services, HAK-TECH prioritizes knowledge and skill acquisition for all its team of innovators. It is mandatory for all HAK-TECH staff to continuously take up certification courses and upgrade new knowledge and skills.

Meet our core team:

HENRY KAPASUKA - MANAGING DIRECTOR/OPERATIONS MANAGER



The Managing Director and Head of Operations. Young Malawian, experienced, Talented, vibrant & dynamic individual with proficiency in corporate Branding and strategic planning with experience in Information and communication Technology. Over 12 years working experience with large solution providers, public and private sector in Systems Infrastructure, Networking, Cloud Computing and Cybersecurity as expert and specialist. He is holding Master of Science in Informatics from University of Malawi (2022), Bachelor of Science in Computer Science- DMI University, International Diploma in Computer Engineering- New Horizons. Holding the following certifications: Cisco Certified Network Associate (CCNA) CompTIA Advanced Security Practitioner (CASP+), CompTIA Pentest+, CompTIA Certified Network+, Microsoft Certified Azure Administrator, Microsoft Certified Azure Data Fundamentals, Microsoft Certified Dynamics 365 ERP/CRM, Sophos Certified Engineer, Cloud Infrastructure Management Expert

MISHECK NJABILI - SYSTEMS ENGINEER



The Systems Engineer for HAK-TECH ICT LIMITED with over 3 years experience Windows Systems and Network Administration combined with years of experience in Virtualization designing and implementing and troubleshooting of critical IT Systems. Am a holder of a Bachelors of Science in Information Technology, a Microsoft Certified Solution Associate, CompTIA A+ and Network+ certified. I also possess several certification in Azure cloud technology and Dynamics 365. I am passionate about the work I do but even more so devoted to promoting a positive and efficient team environment. My goals for HAK-TECH ICT LIMITED is to become one of the leading IT companies providing solution that change one life at a time

CONTACTS



Looking for the best IT solutions?

TALK TO US



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